Library “Curbside Pickup” Service

Overview
Due to the COVID-19 pandemic, the Mount Library & Archives switched to virtual operations on March 18, 2020. Most of the services and resources we offer continue to be available online, as outlined in our Library & Archives Guide to Resources & Services. A phased-in approach will be used to return to on-campus services to help support teaching, learning, and research. These efforts are ongoing and may change as determined by the Province’s health directives. Below are the latest developments for fall 2020.

Books & DVDs: in-Library / on-campus pickup / mail delivery
The Mount offers students, faculty, and staff the ability to borrow physical material (books, DVDs) from the Library and our university and college partners. You can visit the Library by booking an appointment online.

Curbside Pickup:

- You can place a curbside pickup request the same way you would a Novanet Express or Document Delivery request. Just visit the Library website and place a hold or email library@msvu.ca with material details.
- There is no limit to the number of items that can be borrowed from the Mount Library or our partner libraries.
- Items will be checked out, packaged, and left at the McCain main entrance.
- When materials are ready for pick-up, Library staff will contact you with a link to a health assessment form that should be filled out before coming to campus. Items will then be available for pick-up for 48 hours.
- Please note that the McCain entrance is not a drop-off point for returns. Materials can be returned via the existing indoor bookdrop in the Library (advance booking required) or via any Nova Scotia university, college, or public library book return.
- Hand washing is recommended before and after handling material. As a precaution, the Library quarantines all returned materials for 72 hours.

Home delivery option:

- You are encouraged to pick up material on campus whenever possible, but Library Staff can also arrange home delivery via Canada Post.
- To request items for home delivery, email library@msvu.ca
- Library Staff will provide a postage-paid return label; you are welcome to reuse the original shipping envelope.

MSVU Community borrowing support

- The Mount Library has extended term loans to undergraduate students for most of our books and DVDs.
- Overdue fines no longer accrue on general loans (books, DVDs). This is a permanent policy change across Novanet—including all university and college libraries in Nova Scotia.

Last Updated September 1, 2020